

AGENDA ITEM NO.7	
OVERVIEW AND SCRUTINY	
Date	1 JUNE 2015
Title	FENLAND COMMUNITY SAFETY PARTNERSHIP

1. PURPOSE/SUMMARY

This report sets out:

- How Fenland Community Safety Partnership (FCSP) identifies priorities for Fenland.
- Details the end of year performance of the partnership's action plan for 2014/15
- Agreed Themes for the 2015/16 action plan
- Performance report relating to CCTV services for 2014/15.

2. KEY ISSUES

- The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes are identified from four quarterly strategic assessments. This process allows partners to prioritise resource to identified trends with improved evidence to allow for informed recommendations to be made.
- In 2014/15 the priorities agreed by the FCSP were as follows with a key highlight from last years action plan –
 - Priority 1: Monitor and improve public confidence – Due to joint partnership working for ASB related cases all organisations are reporting a reduction. This reflects residents surveyed by the *Policing in Cambridgeshire (PIC) survey* over the last 12 months (ending February 2015) stating that 0.5% of those perceive there to be a high level of ASB in their area. This equates to only 3 out of 565 people surveyed.
 - Priority 2: Delivery of prevention and awareness projects to Fenland Communities – FCSP has delivered to a wide range of age group across Fenland education provider's key messages challenging identified risk taking behaviours e.g. road safety, healthy relationships and internet safety.
 - Priority 3: Children and young people – In partnership after community concerns the FCSP supported the implementation of a Dispersal Order to reduce ASB in a highly populated community area. Although this power aided the Police to enforce the FCSP provided alternative provision to young people linking in with FDC's Community House and creating a safe and secure base for outreach work.
 - Priority 4: Alcohol related violence – The FCSP working in partnership locally and across wider partnership areas to introduce a new alcohol project in Wisbech; working between both the FCSP and Health & Wellbeing board the alcohol project will tackle both street drinking and the risk of alcohol misuse

to the most vulnerable members of our community.

- The next challenge for the FCSP is to develop and deliver a plan that looks at the hidden issues throughout the district. This also links into the new ways in policing and the direction the rest of the county is taking their own community safety partnerships.
- The FCSP performance reporting will change from purely statistical and move to an outcome focussed plan which looks at protecting “at risk” people and locations. This will see a long term strategy which will look to fully understand the nature of the problem before allocating resource with a mind-set that the actions or projects developed will become self sufficient and resilient to deliver the intended outcomes.
- The priorities identified for 2015/16 are as follows –
 - Supporting children & young people, with a focus on risk taking behaviour
 - Domestic Abuse & Healthy Relationships, developing links to improve reporting and support to the diverse nature of fenland communities
 - Exploitation, wider investigation and support to those victims of labour, sexual and emerging exploitation issues
 - Empower residents to deliver safer communities.
- At the request of the Overview and Scrutiny panel a comprehensive report has been produced to highlight the work the CCTV service has carried out across the district, including a break down on performance by town for 2014/15.

3. RECOMMENDATION(S)

To consider :

- The process in place from which priorities are identified
- The end of year performance of the partnership for 2014/15
- The new themes chosen for 2015/16 and the reasons for moving away from crime types.
- The CCTV performance report for 2014/15

Wards Affected	All
Forward Plan Reference No. (if applicable)	N/A
Portfolio Holder(s)	Councillor David Oliver – Portfolio Holder for Crime & Disorder, Cohesion & Wisbech affairs
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Background Paper(s)	CSP Delivery Plan 2014 – 15 CSP Delivery Plan 2015 – 16 CCTV Performance report 2014 -15

1. BACKGROUND / INTRODUCTION

1.1. Fenland Community Safety Partnerships (FCSP) is a statutory partnership that has been meeting regularly since 1998 on a 3 monthly basis.

1.2. Statutory partners include:

- Fenland District Council
- Cambridgeshire Constabulary
- Office of the Police & Crime Commissioner
- Cambridgeshire County Council
- Fire and Rescue Services
- Fire Authority
- Cambridgeshire National Health Service / Primary Care Trust
- BENCH (Revised Probation Service)

Non-statutory partners include:

- Drug and Alcohol services
- Roddons Housing Association
- Voluntary services
- Chamber of Commerce

1.3. The Partnership meets 4 times a year to set the strategic direction in relation to crime and disorder community issues. Each time the partnership meets, the chosen priorities are challenged and performance is reviewed in detail through the FCSP action plan.

Each meeting the Partnership reviews a detailed Strategic Assessment. The purpose of the Strategic Assessment is to:

- Analyse the levels and patterns of behaviour that impacts on the community
- Scrutinise any changes in these patterns when compared to historic data
- Review perception data received and develop projects to challenge these perceptions
- Review progress against the current action plan for the FCSP
- Consider likely future issues that may impact upon delivery of partnership services
- Consult other partnerships to ensure all views are considered when setting strategic direction
- Identify opportunities for external projects and funding
- Identify gaps in information sharing where further work is required
- Assist in setting appropriate targets to achieve outcomes that benefit the community

1.4. Each meeting the findings of the Strategic Assessments are presented to the Fenland Community Safety Partnership members. Once agreed, the Partnership

uses these assessments to focus resource and refresh the action plan for the appropriate delivery period to ensure successful outcomes are achieved.

- 1.5 The Fenland Community Safety Partnership continues to evolve as previous developed projects by the board become part of every day business. The next challenge for the FCSP is to develop and deliver a plan that looks at the hidden issues throughout the district. This also links into the new ways in policing and the direction the rest of the county is taking their partnerships. The Fenland CSP's performance reporting will change from purely statistical and move to an outcome focussed plan which looks at protecting "at risk" people and locations. This plan isn't a quick fix but a long term strategy which will look to fully understand the nature of the problem before allocating resource with a mind-set that the actions or projects developed will become self sufficient and resilient to deliver the intended outcomes.

2. END OF YEAR PERFORMANCE OF 2014/15 ACTION PLAN

- 2.1. Below are the performance highlights for 2014/15, the projects developed and delivered to achieve these are at **Appendix A**

2.2 **Priority 1: Monitor and improve public confidence**

The Partnership reported the following activities;

- FDC, Police & the OP&CC have conducted surveys and consultation events in key locations and challenged perceptions through direct contact and social media.
- Key locations have been altered to design out crime after consultation with residents and local businesses which has previously been linked to street drinking or inappropriate behaviour. This had led to both businesses and residents feeling safer in their community.
- Introduction of the New Police & Crime Act has led to a review of frontline delivery to victims of ASB. The partnership has introduced set levels of interventions including timescales dependant on the victims identified risk. This has improved reaction time to complainants of ASB and support to identified victims.
- Due to the victim focus approach Fenland's residents perception is good, with only 0.5% of those surveyed in the *Policing in Cambridgeshire (PIC) survey* in the last 12 months (ending February 2015) stating they perceive there to be a high level of ASB in their area. **This equates to only 3 out of 565 people surveyed.**

2.3 **Priority 2: Delivery of prevention and awareness projects to Fenland communities**

The Partnership highlights the following activities;

- Independent Domestic Violence Advisor (IDVA) support has increased in the Fenland area to reduce the numbers of repeat victimisation, this continues to offer support to the most vulnerable and improve reporting mechanisms from high risk victims.
- Operation Pheasant continues to gain recognition through the teams work in identifying exploitation and enforcing against rouge landlords and illegal rent

collectors. Partnership case management continues to be supported by promoting the use of E-CINS a secure web based data sharing system.

- The CSP funds and delivers training and support of the Secure Incident Reporting & Community Engagement System (SIRCS) to local businesses signed up to the Fenland Business Against Crime scheme (FenBAC). This also links to the 24/7 CCTV team from FDC. This has led to increased reporting of business related incidents. SIRCS is a secure network based system designed to help businesses effectively tackle problems from retail crime and anti-social behaviour by sharing relevant information in real time with fellow retailers and organisations.
- The CSP has continued to work with the local police and CCC supporting business and communities' team to highlight current scams and aid victims through direct support from a trained officer.
- Targeted key messages (delivered by FDC, Fire & Rescue and the CCC road safety team) into senior schools relating to road safety. These sessions also included victim's feedback of incidents. There has been positive feedback from students and professionals involved.

2.4 **Priority 3: Children and young people**

The Partnership highlights the following activities;

- In partnership with FDC, CCC locality teams, schools nurses and domestic abuse workers the CSP has delivered key messages to Yr10 students in the district's Academies; these messages focus on internet safety, healthy relationships, harm drugs & alcohol, teenage pregnancy and Sexual Transmitted Diseases. This has been delivered to over 350 students this year.
- Fenland continue to work with all relevant organisations in the district to promote the Together For Families (TFF) scheme and to increase identification and referrals to the scheme. Fenland currently refer the highest number of families to the scheme in Cambridgeshire.
- The CSP commissioned the Youth Service Providers (YSP) Outreach team to engage with the identified 'At Risk' young people highlighted at the Fenland ASB Problem Solving Group. Due to their work with the young people and support of other ASB powers there has been a marked reduction of ASB and improved perception from the public in the area.
- Police and Local Authority worked with the community and implemented a Dispersal Order to reduce ASB in a highly populated community area. Although this power aided the Police to enforce the CSP provided alternative provision to young people linking in with FDC's Community House and creating a safe and secure base for outreach work.
- CCC Road safety team continue to deliver their seat belt safety messages using the CSP's Safety Zone (managed by FDC) as a driver to engage all the Yr5 students in the district.

2.5 **Priority 4: Alcohol-related violence**

The Partnership reported the following activities;

- The Partnership has delivered Community Action Areas (CAAs) in highlighted community concern areas; these have reduced the impact on the community and reduced crime and ASB. The CAAs completed were gating of commercial alleyways used by street drinkers, dispersal order on a Waterlees play park which was being

abused by local young people and the deployment of a re-deployable CCTV camera to Norfolk Street, Wisbech to reduce incidents related to the night-time economy. All CAA locations have seen a reduction in crime and ASB following the delivery of partnership actions.

- The FCSP has seen some improvement in the flow of data from A&E departments. It is still fragmented and needs further improvement which will be addressed in the new FCSP plan. The data from this will help inform decision making for both the FCSP and the Relevant Authority Officer group in relation to alcohol harm and misuse.
- The FCSP is currently working in partnership locally and across wider areas to introduce a new alcohol project in Wisbech; working between both the FCSP and Health & Wellbeing board the planning stage is complete with the delivery starting within the new 2015/16 plan.

3. 2015/16 THEMES AND THE DEVELOPMENT OF THE PARTNERSHIP ACTION PLAN

3.1 The Community Safety Partnership plan – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents.

Through our Strategic Assessment process the partnership identified the following trends:

- Supports the most vulnerable individuals and communities in the district.
- Continues to prioritise vulnerable or high risk cases of ASB, to reduce the risk to individuals and reduce repeat victimisation.
- Focuses a strategic assessment on a detailed profile of domestic abuse in Fenland to allow a more specific action plan for the coming year relevant to local need. The FCSP will develop a wider approach of domestic abuse awareness linking in with schools, businesses and home visiting officers.
- Continues to reduce the threat, risk or harm that some children and young people experience. This is a broad area and the Partnership should consider specific areas of concern to focus on for the forthcoming year, such as:
 - Domestic abuse/ healthy relationships
 - Child sexual exploitation linked to Operation Shade
 - Risk taking behaviour
- Prioritises human trafficking / exploitation in a more broad sense by getting a better understanding of the issues affecting Fenland. The FCSP should focus on prevention, awareness and intervention in this area.
- Support the hate crime pilot that is taking place in Fenland providing a mechanism for third party reporting. The level of current recorded hate crime is not believed to reflect the true level occurring.
- The FCSP is to review best practice in other Community Safety Partnership areas to develop projects that empower communities to deliver safer & stronger communities

3.2 The FCSP has developed the following Themes for the action plan to enable and empower organisations and communities to deliver effective projects focussing on available resource and need.

The following themes have been developed to deliver in-line with the recommendations from FCSP's research team which identifies local need and the priorities of the Police & Crime Commissioner:

The FCSP Strategic Themes 2015 – 2016 are as follows:

- Supporting children & young people
- Domestic Abuse & Healthy Relationships
- Exploitation
- Empower residents to deliver safer communities

These themes are broken down into project streams as detailed below:

- Identification – Development of profiles which identifies areas of concerns for the partnership to focus on and develop relevant actions to reduce threat, risk or harm
- Training – Identify relevant training for front line staff to improve identification, referral and improve reaction time to highlighted community issues
- Awareness & Prevention – Development and delivery of community projects to improve self awareness of risk taking behaviours or improve community reaction to identified local issues
- Intervention – Projects developed and delivered in partnership to reduce identified community issues or reduce risk taking behaviours

3.3 For full information on the Partnership projects please see the 2014/15 action plan at **Appendix B**

4. CCTV PERFORMANCE REPORT

- 4.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.
- 4.2 On a quarterly basis a CCTV stakeholder meeting is held with key contributing partners, including representation from each of the four town councils. This approach allows for partners to provide feedback on the CCTV service, including input in to local performance outcomes.
- 4.3 For full information on CCTV performance relating to 2014/15 please see the CCTV performance report at **Appendix C**.

5. COMMUNITY IMPACT

- 5.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, fear of crime, public perceptions and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.

6. KEY PRIORITIES

- 6.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority.

Appendix A OVERVIEW AND SCRUTINY –
Fenland Community Safety Partnership 2014 / 2015 End of Year plan

Appendix B OVERVIEW AND SCRUTINY –
Fenland Community Safety Partnership 2015 / 2016 Plan

Appendix C OVERVIEW AND SCRUTINY –
CCTV Performance report 2014/15